

The Online Building Plan Approval System (OBPAS) has been envisaged by the Department of Urban Development & Municipal Affairs, Government of West Bengal to utilize the benefits of Information Technology to have a Single Window System (SWS) for various processes involved in issuance of construction permits as per State Business Reform Action Plan (SBRAP) & District Business Reform Action Plan (DBRAP) 2020-21 recommendation and compliance under Ease-of-Doing-Business (EODB) in order to improve the Accountability, Transparency & Effectiveness in Government administration

OBPAS is a unique of its kind statewide integrated “Anytime, Anywhere” cloud based online system which provides citizens digitally enabled automated approvals for buildings and site plans for Residential, Commercial and Industrial purposes to achieve an orderly development of the cities & towns.

Any citizens desirous of undertaking a construction activity (new/modifications) is required to obtain prior Permission from ULBs . Licensed Engineers/Architects should register with ULB before applying for Building/layout permissions and occupancy certificate. OBPAS integrates the critical processes such as electronic submission of applications, Drawing scrutiny, online payments for providing automated approvals to citizens.

Applicants are continuously notified with SMS/email alerts vis-à-vis their application status.

- **ONLINE APPLICATION:** Applicants can fill and submit the application online with required documents
- **SIMPLIFIED PROCESS:** Applicants can obtain NOC from all the line departments using single Common Application Form
- **SAFE & SECURE:** All transactions made on the website are encrypted and hence secure
- **3-STEP PROCESS:** Applicants can obtain permissions in 3 easy steps-applying, uploading and paying
- **USER FRIENDLY:** Applicants can access services through Internet

As a major initiative, Department of Urban Development & Municipal Affairs, Government of West Bengal has launched the Single Window System for online Building Plan Approval System (OBPAS) which allows for online application for Building Plan approval and is a complete online system. All the officers concerned have access to the portal and provide stage wise approval in the portal itself. As a major milestone, OBPAS covers all the 123 Urban Local Bodies (ULBs) & Nabadiganta Industrial Township Authority (NDITA) except Kolkata Municipal Corporation (KMC) and Howrah Municipal Corporation(HMC) which enables it to address the need of online service for availing construction permits, occupancy certificates across the state. These 123 ULBs include 118 nos Municipality & 5 nos Municipal Corporation. Multiple factors have been considered in shaping this application to fulfill the

requirements of experts like LBS, Architects, Civil Engineers, Geo Technical Engineers, Structural Engineers, Structural Reviewers, Town Planners, Municipal Engineering Department, ULB officials and West Bengal Municipal Building Rules to provide hassle-free service to the citizens. The key focus of OBPAS system is transparency, time-bound availability of services, audit of construction quality & structural safety, demand supply driven market to practitioners, and error free online approval. The ultimate objective is to arm the Government with IT enabled systems to assist them in carrying out their day-to-day functions to help deliver G2C, G2G, G2B and G2E services. The system would provide integration of external authorities (State Government & other than State Government) with implementation of different reforms points under SBRAP and DBRAP 2020-21 in EODB for Department of Urban Development & Municipal Affairs, Government of West Bengal.

The following Services would be covered under the Single Window System Online Application for Building Permit with all the scenarios like making a Fresh Application, Alteration, Extension, Renewal and Revalidation.

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